



## MYNOG-1

# Managing DDOS: JARING's DDOS experience

**Prepared by : Zamzuri Zainuddin (Corporate Access)** 

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# Agenda:



- 1) Refresher: Intro to DDOS
- 2) JARING's experience in early 2000
- 3) The use of RTBH: Simple vs Advanced
- 4) The end to end services (FW/QoS)
- 5) The deployment of DDOS Armour
- 6) The outcome?



## JARING News on DDOS





Bloomberg News: Amazon's EC2 us DDoS Attack on SONY's PSN

Protect your site now! Visit DOSarrest

Resources

Today is Monday, October 31

CURITY

News

dy 🔓 Digital security essentials



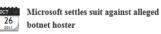
Daily updated news on DDoS (denial of service attacks) around the world. We put it all in one place so you don't have to.

#### Massive DDoS attacks target Estonia; Russia accused

By Nate Anderson | Published 4 years ago

Cyber-warfare on an unprecedented scale has hammered Estonian web sites for the last two aftermath of the government's controversial decision to relocate a Soviet-era war monument





CNET News - Security

Provider of free domains has agreed to delete or to transfer to Microsoft all subdomains the software giant had said were tied to the Kelihos botnet.

Originally posted at InSecurity Complex

#### Read more...

World's most sophisticated rootkit is being overhauled



DDoS and SQL injection are main topics on hacking forums

Computerworld Security News

Distributed denial of service and SQL injection are the main types of attack discussed on hacking forums, according to new research from security vendor Imperva.

17 2011

DHS: Anonymous Interested in Hacking Nation's Infrastructure

Wired

The hacker collective known as Anonymous has expressed



### ARING Intro to DDOS



**ISP** 

Customer

### What is DDOS?

A **Distributed Denial of Service Attack (DDoS)** occurs when massive attackers' traffic **floods targeted resource** or system, making it unavailable or unstable due to not having enough resources to serve legitimate sessions. These origin systems are compromised by :

- Malware/Trojan, that can trigger compromised systems to send illegitimate traffic based on time/date/duration.
- Reflected attacks (by Botnet), that send forged requests to computers and reply to those requests with unnecessary big packet payload and high duplication rate at parallel times (amplification).
- O ICMP+Ping+SYN Flood by misconfigured network devices which allow root commands.

O **Teardrop attacks** of misaligned IP Fragment and application level DDOS such as IRC taking advantage of buffer overflow.

Internet

O Any **applications that trigger DDOS**, such as rDOS, Port-Scanner, IP-Hiding tool, LOIC, SQL Slammer, etc.



### JARING Intro to DDOS

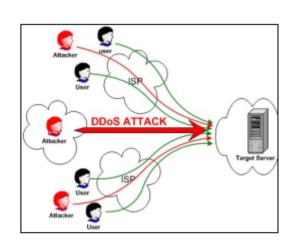


# What will happen to customers?

- ODOS attacks normally target a single IP (or few IPs) in prolonged or intermittent patterns causing **collateral damage** to the customer business.
- The server under attack (web hosting service, etc) will become unavailable and registers downtime. Any service attached to the server will be highly affected.
- This **impacts their business** continuity as they enjoy lower availability index. This can also impact directly to the lower revenue in the long run.









## JARING Intro to DDOS



## How to protect?

#### To the ISP:

- OService providers normally use **Blackhole/Sinkholing** as a mean to protect the network.
- This is done by redirecting all traffic attached to an identified IP address to a sinking device (normally a router/server).
- More advance technique of scrubbing can also be used.

#### To the customer:

The customers normally have firewalls/IDS/IPS to protect basic DDOS attacks.

Ocustomers also can deploy **powerful high end server** (CPU/Memory) that can "sustain" the attacks at some levels.

They can also have "large" WAN capacity to sustain DDOS attacks

(however, too expensive).







## Intro to DDOS



# The challenges for Service Providers?

- To find the destination IP address under attack. Sometimes, this is difficult to troubleshoot since "in band" traffic method is used, which might be the same paths of the DDOS.
- Quickly drop the traffic without any advance and complicated configurations.
- To find a simpler method that requires easy operation and support.









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# JARING JARING's Early Experience

Occurrences of DDOS events are not new. Those were handled by Network Operation Team NOC (pre/post year 2000):

### The patterns:

- The DDOS destination is normally customer's IP address.
- Sometimes, we did receive attacks destined for **Infrastructure resource**. However the number is small.
- Some of the DDOS attacks are small in volume (Kbps) or several mbps).



# JARING JARING's Early Experience

### The patterns (continues):

 Some of the attacks can be also quite large, and impact network resource. Normally, basic Netflow information is needed.

|        | BKJXX-Jarin | g#sh ip cache | flow     |             |      |                   |             |           |
|--------|-------------|---------------|----------|-------------|------|-------------------|-------------|-----------|
|        | Protocol    | Total         | Flows    |             |      |                   | Active(Sec) | Idle(Sec) |
|        |             | Flows         | /sec     | /Flow       | /Pkt |                   | /Flow       | /Flow     |
|        | TCP-Telnet  | 4338148       | 2.9      | 2           | 64   | 7.0               |             | 12.2      |
|        | TCP-FTP     | 109981        | 0.0      | 4           | 72   | 0.3               |             |           |
|        | TCP-FTPD    | 7592          | 0.0      | 1421        | 925  | 7.2               |             |           |
| High   | TCP-WWW     | 105672543     | 71.2     | 23          | 1001 | 1695.9            | 5.7         | 9.1       |
| 111811 | TCP-SMTP    | 6494329       | 4.3      | 32          | 750  | 143.8             | 3.0         | 6.8       |
|        | TCP-X       | 9123724       | 6.1      | 1           | 111  | 6.7               | 0.0         | 19.0      |
|        | TCP-BGP     | 152374        | 0.1      | 5           | 165  | 0.5               | 8.0         | 16.2      |
|        | TCP-NNTP    | 185           | 0.0      | 1<br>3      | 46   | 0.0               | 0.8         | 15.6      |
|        | TCP-Frag    | 15521000      | 10.4     |             | 294  | 39.0              | 3.9         | 17.8      |
|        | TCP-other   | 120507091     | 81.2     | 15          | 516  | 1244.7            | 5.7         | 12.4      |
|        | UDP-DNS     | 39671283      | 26.7     | 1<br>1<br>3 | 77   | 32.7              | 0.6         | 18.3      |
|        | UDP-NTP     | 1791912       | 1.2      | 1           | 75   | 1.2               | 0.0         | 18.1      |
|        | UDP-TFTP    | 509           | 0.0      |             | 95   | 0.0               | 10.9        | 18.5      |
|        | UDP-Frag    | 141535        | 0.0      | 92          | 453  | 8.7               | 28.5        | 12.9      |
| Г      | UDP-other   | 157867331     | 106.4    | 12          | 489  | <del>1351.2</del> | 5.8         | 17.5      |
|        | ICMP        | 1244587134    | (3206.4) | 824         |      | 2251.2            | 605.7       | 27.5      |
| L      | IPINIP      | 11            | 0.0      | 15          | 78   | 0.0               | 33.4        | 12.2      |
|        | GRE         | 112501        | 0.0      | 199         | 254  | 15.1              | 60.8        | 1.5       |
|        | IP-other    | 804796        | 0.5      | 138         | 269  | 74.9              | 33.1        | 10.8      |
|        | Total:      | 462321432     | 311.6    | 14          | 683  | 4629.9            | 5.1         | 14.1      |
|        |             |               |          |             |      |                   |             |           |



# JARING JARING's Early Experience



 For detail analysis, we use simple Netflow output to identify the specific IP that originates the attacks. Applying **ACL** will do the trick at border routers :

### Common IP

| BKJXXX-Jaring#sh ip cache flow |                 |         |                |              |      |  |
|--------------------------------|-----------------|---------|----------------|--------------|------|--|
| SrcIf                          | SrcIPaddress    | DstIf   | DstIRaddress   | Pr SrcP DstP | Pkts |  |
| Fa0/0/0                        | 69.171.229.12   | Se4/0/1 | 61.6.16.135    | 06 0050 ED7B | 1    |  |
| Fa0/0/0                        | 113.7.106.43    | Se4/0/1 | 61, 6, 16, 135 | 11 539D CED6 | 11   |  |
| Fa0/0/0                        | 210.22.92.226   | Se4/0/1 | 61.6.16.135    | 11 6EA6 E043 | 8    |  |
| Fa0/0/0                        | 61.6.32.163     | Se4/0/1 | 61.6.16.135    | 11 0035 B751 | 1    |  |
| Fa0/0/0                        | 122.80.7.90     | Se4/0/1 | 61.6.16.135    | 06 1F90 C941 | 1    |  |
| Fa0/0/0                        | 173.17.207.142  | Fa5/1/0 | 170.38.21.38   | 06 OC17 O1BD | 2    |  |
| Fa0/0/0                        | 109.207.236.125 | Se4/0/1 | 61.6.16.135    | 06 D563 3DD2 | 2    |  |
| Fa0/0/0                        | 109.207.236.125 | Se4/0/1 | 61.6.16.135    | 11 C248 3DD2 | 2    |  |
| Fa0/0/0                        | 203.82.92.117   | Fa5/1/0 | 170.38.17.137  | 06 75A8 006E | 2    |  |
| Fa0/0/0                        | 123.185.247.190 | Se4/0/1 | 61.6.16.135    | 11 0410 CED6 | 44   |  |
| Fa0/0/0                        | 161.142.255.202 | Local   | 61.6.191.59    | 06 2F2E 00B3 | 1    |  |
| Fa0/0/0                        | 119.110.97.148  | Fa5/0/0 | 202.184.125.32 | 11 007B 007B | 1    |  |
| Fa0/0/0                        | 61.150.60.72    | Se4/0/1 | 61.6.16.135    | 11 8A6D CED6 | 7    |  |
| pyst 50 seeden                 | n.              |         |                |              |      |  |



# JARING JARING's Early Experience Crossing borders. Changing lives.

 For ACL mitigation, it is normally deploy at regional and border routers. For example, during mitigating Nachi/Blaster attacks in Oct 2003, we deployed below simple config:

access-list 199 permit icmp any any echo-reply

route-map nachi-worm permit 10

!--- Match ICMP echo requests and replies (types 0 and 8). match ip address 199

!--- Match 92-byte packets.

#### match length 92 92

!--- Drop the packet. set interface Null0

#### interface XXX

!--- Apply PBR to the interface. ip policy route-map nachi-worm

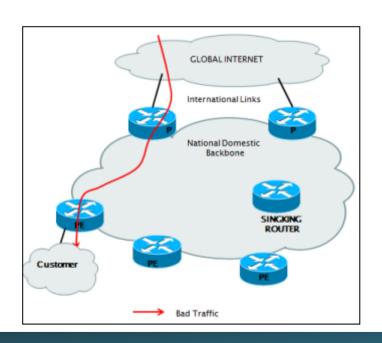


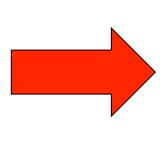
# JARING JARING's Early Experience Crossing borders. Changing lives.

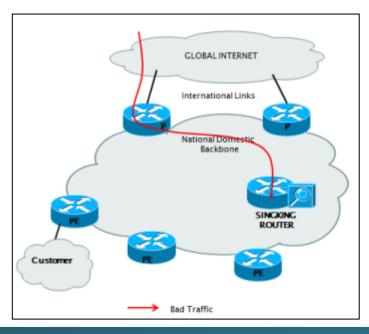
### We used a simple Sinking router to block the attack:

 Sample config of using basic OSPF/Static route in a sinking router (or ISIS/EIGRP):

> redistribute static ip route **61.6.16.135** 255.255.255.255 **Null0**







- Previous technique is easy to setup by having one sinkhole router. However, it consumes precious resource of transit domestic routes within JARING.
- Preferably, it is more advantageous if we could drop bad traffic at the earlier, meaning, at the nearest to border routers.
- Hence, transit domestic backbones are protected.



## JARING The use of RTBH



- In year 2004, there was an ISP security Bootcamp/ seminar organized by Cisco that opened up our eyes on the importance of managing the DDOS events in a coordinated way.
- The security seminar was conducted by Barry Green (Cisco) as the instructor, a well known figure of security architect and specialist.
- Apart from having ACL and Netflow info at border routers as a mean to combat DDOS, we were exposed to the use of other effective techniques to deploy (RTBH).



## What is RTBH?



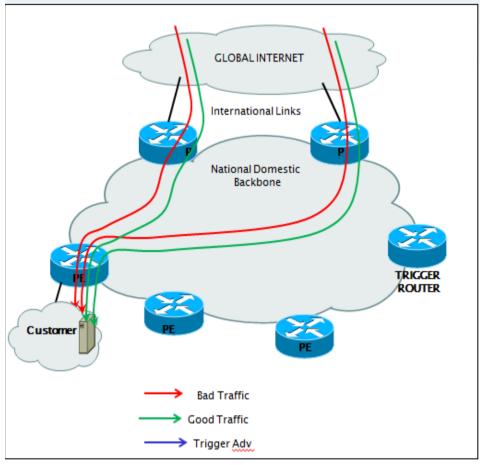
- Remote Triggered Black Hole (RTBH), is a security technique where it requires sinking hole routers to drop the packets.
- There will be an advertising router, using IBGP Protocol that announces the route/IP to border routers (trigger).
- The border routers which are in transit paths receive DDOS packets and drop them using a reserved IP address (normally not public).

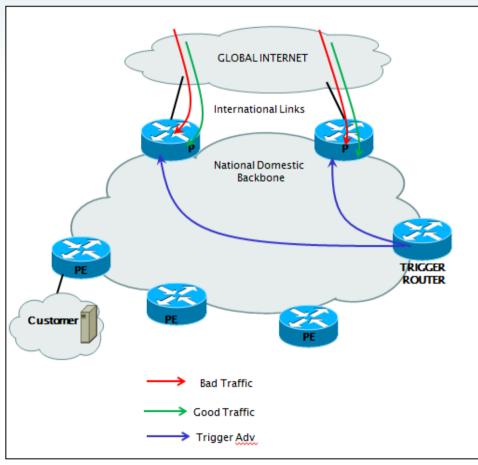


# Sample flow of RTBH



Below is the sample flow of a destination based RTBH session.







## Sample config of RTBH?



# Below is the sample configuration of simple RTBH (Cisco) at the **Injector** router (accessible inside NOC).

```
At Injector/Trigger router:
router ospf 100
log-adjacency-changes
redistribute connected subnets
network 192.168.4.0 0.0.0.255 area 0
router bap 740
no synchronization
bgp log-neighbor-changes
redistribute static route-map black-hole-trigger
neighbor black-hole peer-group
neighbor black-hole remote-as 740
neighbor black-hole update-source Loopback0
neighbor black-hole send-community
neighbor 192.168.255.246 remote-as 740
neighbor 192.168.255.246 update-source Loopback0
neighbor 192.168.255.253 peer-group black-hole
no auto-summary
```

```
! Activation happens when an attack has been
identified.
ip route 61.6.16.135 255.255.255.255 Null0 tag 777
route-map black-hole-trigger permit 10
match tag 777
set ip next-hop 192.0.2.1 (reserved adress)
set local-preference 200
set origin igp
set community no-export
route-map black-hole-trigger deny 25
no scheduler allocate
end
```

# Sample config of RTBH?



### The trigger router: We can drop packets due to many reasons:

1) Router Advertises the /32 IP under attack into iBGP with. the "777" tag:

ip route **61.6.16.135** 255.255.255.255 Null0 tag 777

2) Sink Hole Router advertising a large block of **un-allocated** address space (from IANA) with the BGP no-export community and BGP Egress route filters to keep the block inside.

ip route 96.0.0.0 224.0.0.0 Null0 tag 777

3) Bogon addresses (private+reserved addresses) to be dropped.

ip route 172.20.20.1 255.255.255.255 Null0 tag 777 ip route 10.0.0.0 255.0.0.0 Null0 tag 777



### Destination based RTBH



# Below is the sample configurations of **Destination** based RTBH technique on Border:

```
AT Border:
interface loopback0
ip address x.x.x.x 255.255.255.255
interface null0
no ip unreachables
router bgp 740
no synchronization
bgp log-neighbor-changes
neighbor black-hole peer-group
neighbor black-hole remote-as 65535
neighbor black-hole update-source loopback0
neighbor a.a.a.a peer-group black-hole
no auto-summary
ip route 192.0.2.1 255.255.255.255 null 0
```



### Destination based RTBH



### Sample verification of the iBGP advertisement :

#### AT Border:

BKJXX#sh ip bgp community no-export

BGP table version is 63, local router ID is XX.168.255.249

Status codes: s—suppressed, d—damped, h—history, \* valid, > best, i—internal,

r RIB-failure

Origin codes: i—IGP, e—EGP, ?—incomplete

Network Next Hop Metric LocPrf Weight Path

\*>i61.6.16.135./32 192.0.2.1 0 200 0

#### AT Border:

BGP updates debugging is on (inbound)

\*Mar 1 22:26:27.750: BGP(0): **61.6.16.135 rcvd UPDATE** w/ attr: nexthop **192.0.2.1**, origin i,localpref 200, metric 0, community no-export

\*Mar 1 22:26:27.754: BGP(0): 61.6.16.135 rcvd 192.168.1.100/32

\*Mar 1 22:26:27.754: BGP(0): Revise route installing 1 of 1 route for 61.6.16.135 /32 -> 192.0.2.1 to main IP table

#### At Triggering Router:

If the attacks stop, need to remove the static router from Triggering router.

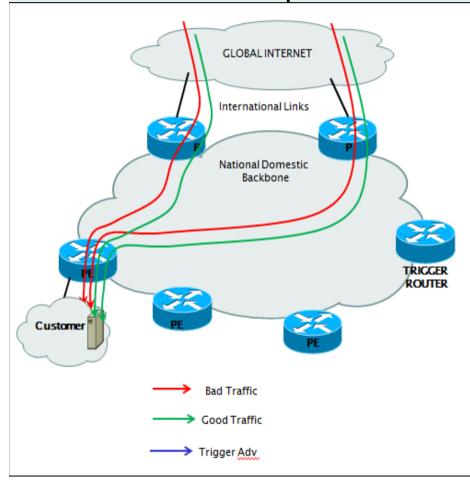
Black-hole# **no ip** route 61.6.16.135 255.255.255.255 null0 tag 777

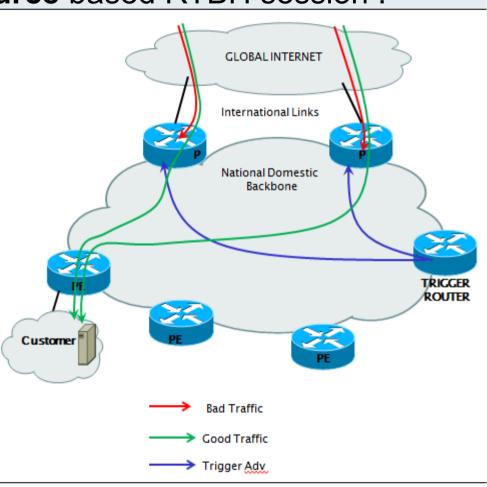
# JARING Advanced RTBH: Source based orders. Changing lives.

- Previous destination based technique is easy to setup by having one trigger router and deploy sinking configs at all border routers. However, it does not solve:
  - If the destination addresses are enormous which requires a high number of static routes.
  - All traffic are dropped, including legitimate traffic.
- Preferably, one way to solve this is to deploy advanced
   Source based technique which can cater for Source based requirement.
- With this, we can allow legitimate traffic to pass through, while customer server is "up".



### Below is the sample flow of **source** based RTBH session:

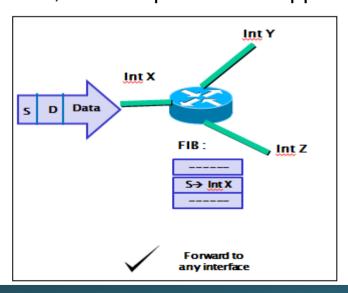


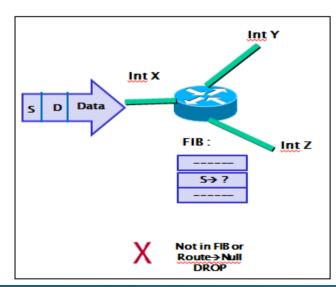




### Loose URPF: How does it work?

- Implementation of source-based RTBH depends on loose mode Unicast Reverse Path Forwarding (URPF).
- Loose URPF checks the packet and forwards it if there is a route entry for the source IP of the incoming packet in the router FIB.
- In our RTBH case, the route **next hop is set to Null0**, the RPF check fails, and the packet is dropped as intended.







### JARING Advanced RTBH



 Below is the sample configuration of advance Source based RTBH technique (Cisco) at Border routers.

```
! interface POS5/0/0 description - link to Upstream-1 ip address 172.16.100.9 255.255.255.252 no ip redirects no ip directed-broadcasts ip verify unicast source reachable-via any !
```

If you believed that Unicast RPF is dropping packets that are deemed valid (false alarm), it may be necessary to configure an access list (ACL) within Unicast loose RPF. Be extra careful on the asymmetric nature of IP traffic.

interface POS4/0/0
description - link to Upstream-2
ip address 172.16.100.9 255.255.252
ip verify unicast source reachable-via any 199
!



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## JARING The end to end service



Having RTBH alone, is not enough to protect the customers and Infra:

- The whole IP/block is drop, even it is a business critical server that service Web sites, Emails, Online transaction, etc. The customers need to be protected up to their premise to defend service performance.
- The RTBH techniques, will heavily depend on manual process and lacking SLA components.
- The customer normally need some kind of reporting documents that can explain the attack behaviors and subsequently report to their management.



### JARING The end to end service



# JARING Introduced Unified Threat Mgmt (UTM+) service that complements the RTBH:

- It is a managed Firewall Security service from JARING that works together with Network Box (Hong Kong) and complements JARING SOC with 24 X 7 X 365 support.
- IPS/IDS with real time push updates, real time monitoring, load balancing and advanced reporting.
- Basic DDOS prevention, Anti-malware, Anti-Sypaware, Anti-Virus, Anti-Spam, VPN, Content Filtering, Web proxy.
- Market differentiation : Multiple security blends that give real time, and Heuristic protection.













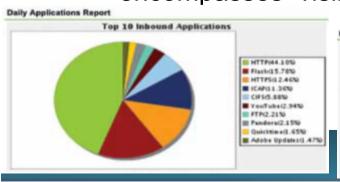


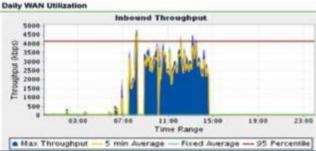
### JARING The end to end service



# The second complementary managed service is Unified Performance Mgmt (UPM):

- Managed traffic optimization service. It is a QoS application service from Exinda that complements in identifying the abnormal DDOS traffic pattern.
- Bandwidth mgmt control, Traffic Shaping, Application acceleration, prioritization.
- Visibility, reporting of top talkers, Layer 7 application reports, proxy detection, real time monitoring.
- Market differentiation: Provide leading Unified Performance mgmt encompasses visibility, control and Optimization.









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# The deployment of DDOS Armour

- In year 2010, we embarked on the journey to have a better DDOS prevention system mitigation in place.
- We decided to go for Arbor Solution (www.arbornetworks.com) after evaluating the advanced features offered by the vendor.
- The system consists of CP and TMS devices :
  - CP (Collector Platform): Perform collection of Netflow info (layer, IP) and analyze and correlate the data from Border routers.
  - TMS (Threat Mgmt Service/Scrubber) : Perform Mitigation and BlackHole. Perform storing of temporary raw packets.

# **JARING DDoS Armour**

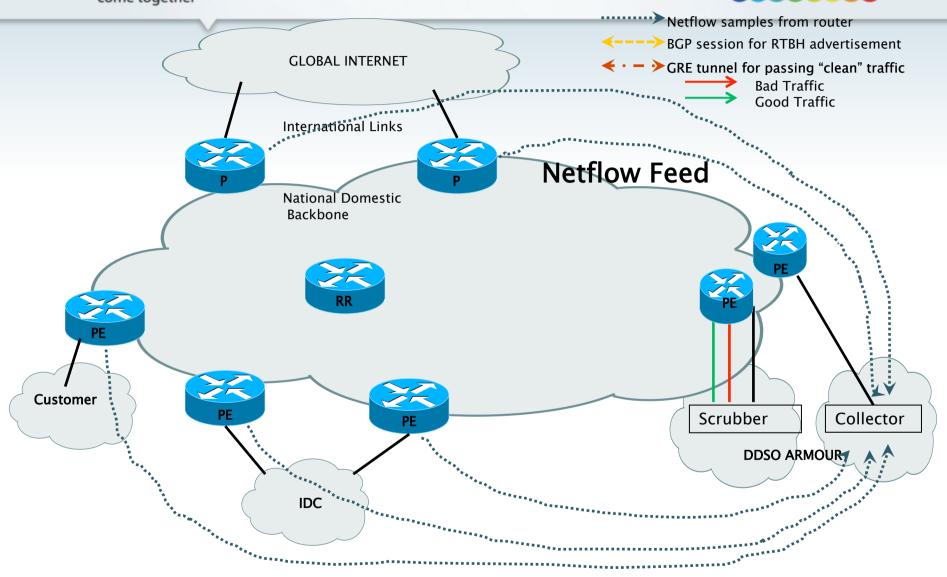
**Helps Protect Your Business** 





# How it works? Netflow!!

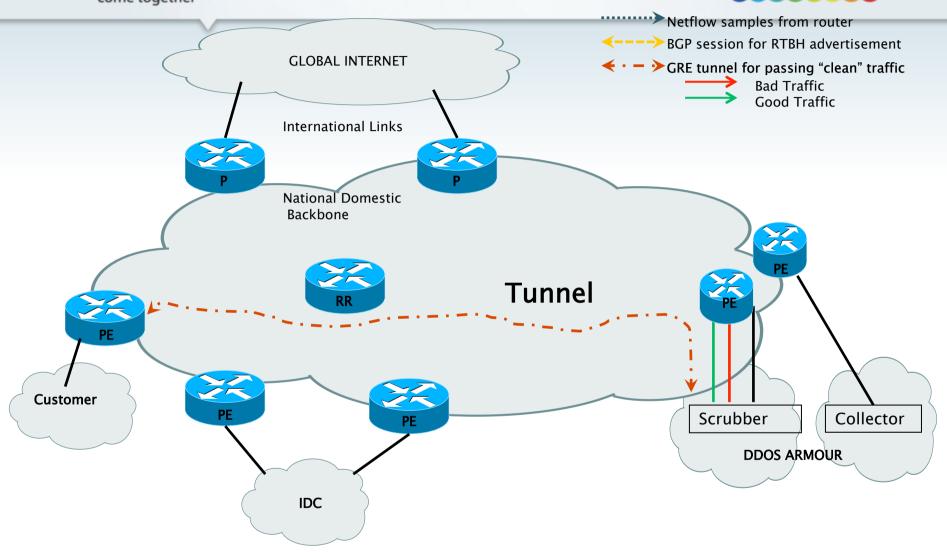






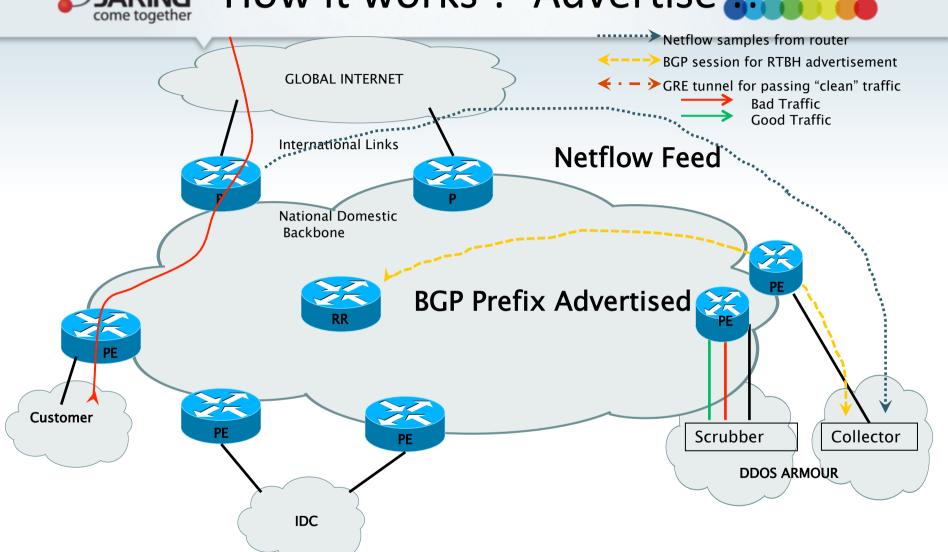
# How it works? Tunnel!!





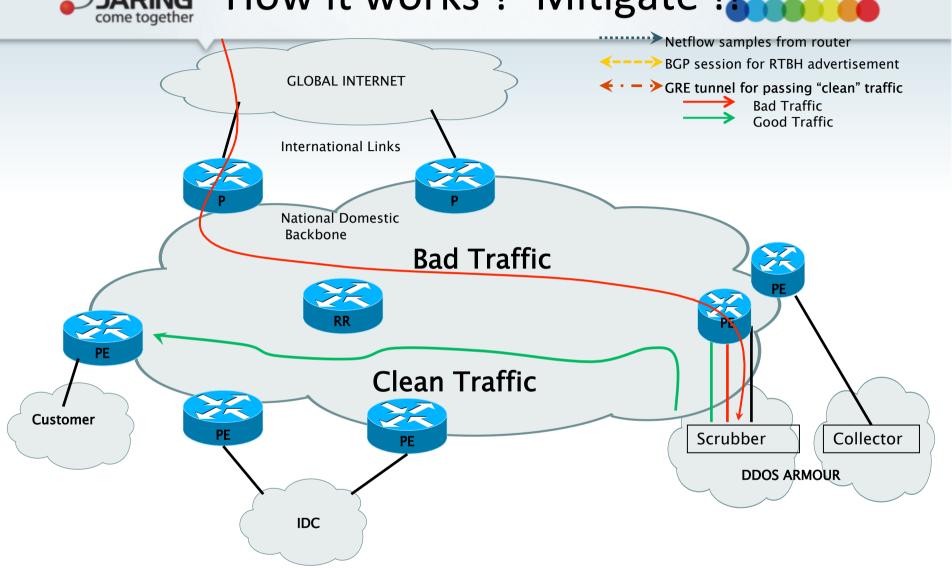


# 





# How it works? Mitigate!







The system is designed to detect DDOS occurrences via 3 methods:

- Misuse Anomaly deviate from normal Internet practices: tcp null,syn,rst, malformed packets attacks:
   IP fragment, smurf, fraggle, etc
- Profile detection Deviation from normal traffic patterns/threshold.
- FingerPrint Signatures (Sharing among Arbor customer members) – new attacks with identified signatures.





### There are 3 levels of severity defined by the system:

- High
- Medium
- Low



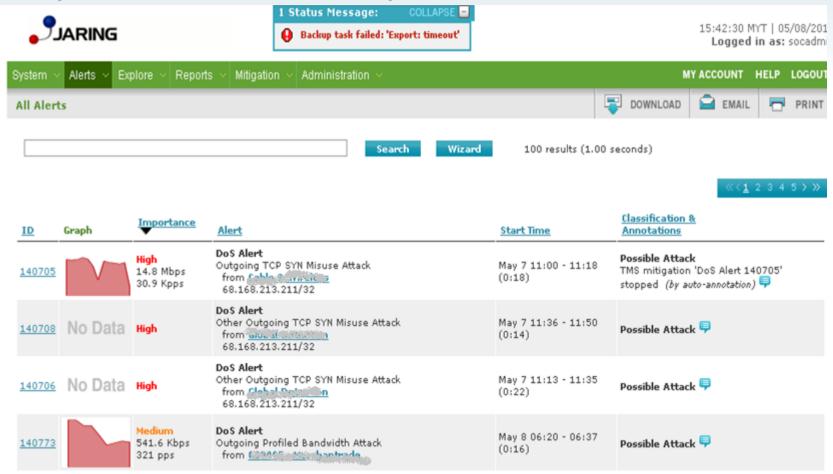


| How does the system classify the alerts ? |        |   |  |  |
|---|--------|---|--|--|
|   |        |   |  |  |
| High                                      | RED    | Address the alert immediately. Mitigate.                              |  |  |
| Medium                                    | YELLOW | Analyze the alert to determine whether it is an attack.               |  |  |
| Low                                       | GREEN  | Decide whether you need to address the alert since the impact is low. |  |  |





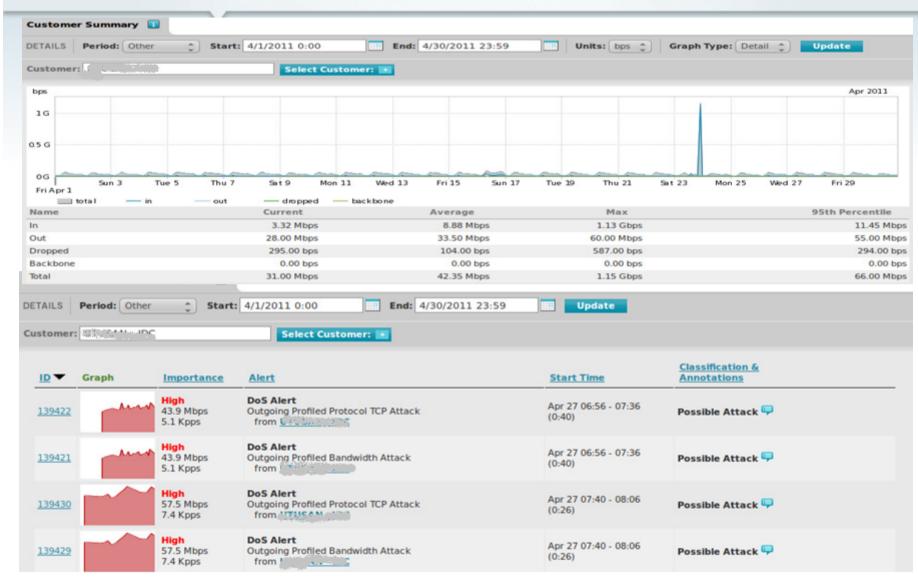
# Sample dashboard report for customer:





# JARING Armour : Sample Report





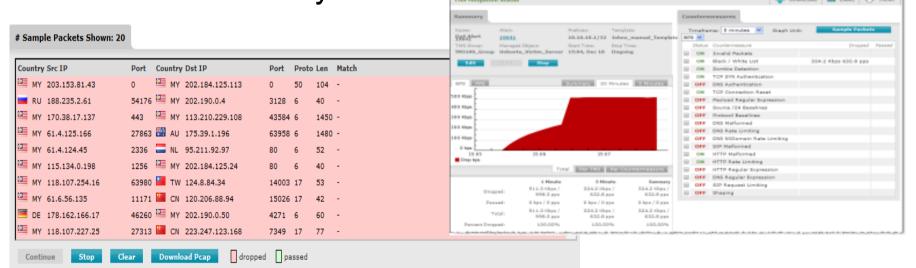




Traffic profiling data is stored in the local system.
 Furthermore, we backup the copy of the data in DRC offline storage (for permanent).

 The packet sniffing can be viewed during the attacks, if we want to check for signatures, attack pattern etc for

further **PCAP** analysis.

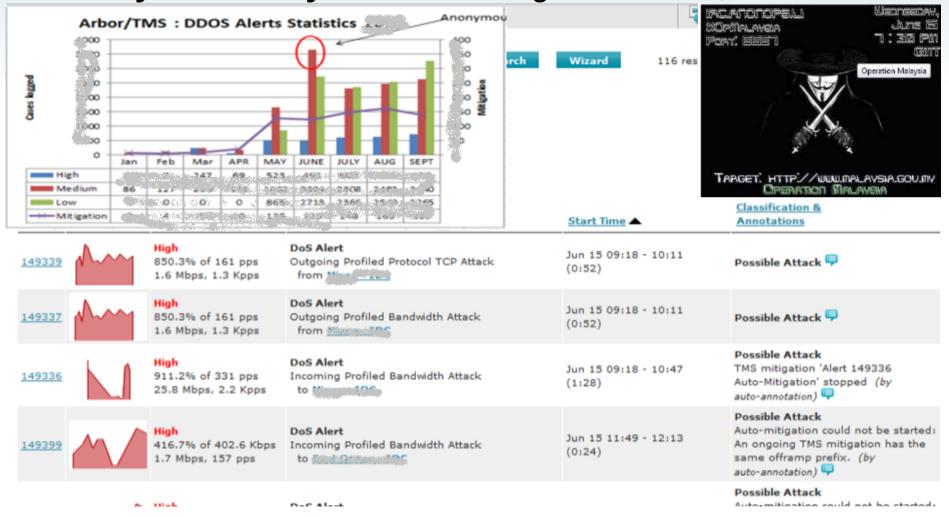




## **Sample Stats**



 There are many "high" category during the 1<sup>st</sup> week of the "anonymous army attack" starting June 15-22, 2011.





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### The outcome?



- With Armour, JARING has added a valuable tool that benefits the Infrastructure :
  - By avoiding the potential loss of SLA from DDOS attacks, it improves image of the Service Provider (SP) to their customers, and promotes customer retention.
  - JARING has the ability to view network activities relating to DDOS and gather statistics and patterns.
  - Has the ability to use the BGP analysis tool offered by Arbor on the stability of BGP Infra.
  - Has the ability to use geo-location & peering tools, to determine the best peering partners. To gauge other stats, such as average/common MTU, etc.



### The outcome?



### Benefits to the customer :

- The customer can be protected and it ensures business continuity is at the higher level and protects their service reputation.
- The mitigation is real time and this proactive monitoring (instead of reactive) and mitigation help to defer attack pattern of either sudden high traffic or prolong interval of attacks.
- Customer is off loaded from fault resolution process of identifying the source/destination of the attacks (24 X 7 NOC).
   Without it, fault resolution process can consume Engineer's valuable time.
- Customer can view their traffic profile on periodic reports to check the current traffic pattern (type, size, origin) and also the historical DDOS occurrences.



## Summary



- Service Providers (SP) can't run away from DDOS problems !!
- It consumes precious resource from your infrastructure as well as affecting customer's valuable service.
  - JARING used to rely on Netflow and ACL/policy-map pre year 2000.
  - Implemented RTBH solution as early as 2004.
  - F/W and QOS products have been introduced to complement the RTBH to reduce the impact of DDOS up to customer's place.
  - In 2010, JARING has successfully deployed Armour system with mitigation (scrubber) to protect Infra/customers from outages due to DDOS attacks effectively.



### References:



- Arbor Solution : <u>www.arbor.net</u>
- Network Box: www.network-box.com
- Exinda (QOS): <u>www.exinda.com</u>
- Cisco Website : www.cisco.com
- JARING Products : <u>www.jaring.my</u>
- DDOS resources on WEB :
  - www.ddosinfo.com
  - www.denial-of-service-attack.com/
  - www.ddosinfo.com/





### Thank You

Managing DDOS:

JARING's DDOS Experience

zamzuri@jaring.my

#### **JARING Communications Sdn Bhd**

Technology Park Malaysia, 57000 Kuala Lumpur
T:03 8657 5000 T:015 4818 8000 F:03 8991 7020 E:onehelp@jaring.my
www.jaring.my









